

## How to obtain warranty service

1. Call the H2Cool Customer Service toll free at 1-877-709-2837. H2Cool associates will assist you in diagnosing the problem and attempt to resolve the problem over the phone. If we are unable to resolve this for you at that time, a Technician will contact you to arrange repair or replacement of your cooler. Trained service associates are available Monday-Friday 7:00 a.m. to 6:00 p.m. Eastern Standard time.

## What this warranty does not cover:

- This warranty does not apply if the service of the sealed refrigeration system or parts furnished from another service center other than the factory approved service center.
- This warranty does not apply if the serial number is removed or defaced.
- This warranty does not cover damages or poor performance resulting from misuse, alterations and abuse that are beyond control of manufacturer. This warranty will not be honored without original proof of purchase
- H2Cool shall not be liable for incidental or consequential damages such as loss of time; inconvenience; loss of use of your H2Cool cooler or property damage caused by your H2Cool cooler.

**This warranty is the only one we will give on your H2Cool cooler, and it sets forth all our responsibilities regarding your H2Cool cooler. There are no other express warranties.**

**State and province rights:** This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province.

If a problem does occur, please contact customer service at 1-877-709-2837, Monday to Friday, from 7:00 a.m. to 6:00 p.m. EST time or contact us via e mail 24 hours a day 7 days a week at [service@h2cool.com](mailto:service@h2cool.com) to make all necessary arrangement for service.

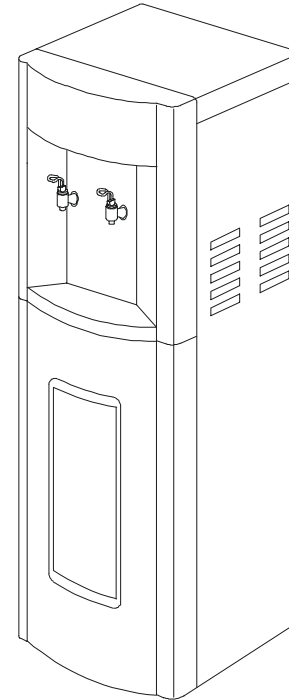
**H2Cool, Inc.**

Tel: (877)709-2837

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# H2Cool Cooler

## Easy load water cooler



## User's Manual

Congratulations for making the smart choice of selecting the H2Cool cooler, a very unique and user-friendly system. When you use the H2Cool cooler, the troublesome task of lifting heavy bottles is eliminated and there are no more messy spills to worry about. Your family and friends will enjoy the H2Cool cooler and operate it with ease.

## FEATURES AND SPECIFICATIONS

- Hot and Cold water switches to provide three distinguish functions of Hot & Cold, Room & Cold, and Room Temperature settings
- Energy savings switches for more versatile use of cooler
- High volume pump fills reservoir automatically
- Water level sensor
- Equipped 304 stainless steel construction for reservoir and hot tank
- Exclusive sealed reservoir provides excellent hygiene environment
- Microchip technology
- Change water bottle indicator
- Exclusive overflow protection

Model	Description	Capacity/ Consumption	Net Wt
H2Cool cooler	Hot & Cold, Cook & Cold Room Temp. All in One	Hot 500W, >194 F (90 C) 5L/HR Cold 100W, < 50 F (10 C) 5L/HR	48 Lbs

**Power Source:** 110V 60 HZ, 220V 50 HZ

**Reservoir:** Type 304 stainless steel, 0.65-gallon (2.5-liter) reservoir.

**Hot Tank:** Type 304 stainless steel, 0.40-gallon (1.5 liter) capacity.

**Refrigeration System:** Compressor

## INSTALLING THE WATER COOLER

The H2Cool cooler is ideal for our 2.9 gallon bottles of spring water. Place the cooler in a location out of direct sun, about 3 inches from wall. Do not place cooler near an open flame or heating element of any kind.

## INSTALLING THE WATER BOTTLE

1. **When loading the bottled water for the first time and after cleaning the H2Cool cooler always makes sure the hot water & cold water switches are in "off" position.** Place the bottle up right into the base of the cooler. Insert the wand into the bottle and place the adapter onto the bottle. Close the door panel and insert the plug into outlet. Makes sure you drain some water from the hot tank by turning on the red faucet before turning the hot water switch on.
  - Red light (on when bottle is empty)
  - Green Light (on when the power is plugged in)
  - Reset Button (push the **reset button** every time you change a new bottle)
2. When "change water" indicator lights up (red light goes on), it is time to change the bottle.  
**Change Water:** When the red light is lit, remove the adapter/wand and place it on the adapter holder located on the door panel of the cooler. Remove the empty bottle and place the new bottle in position and then re-insert the adapter/wand. Close the door and push the reset button; the pump will begin the filling process.

## CLEANING & MAINTENANCE

It is recommended to clean the cooler with cleaning solution ideally four times a year. Remember! Always unplug the power first before you begin.

Step 1. Unplug the power and drain the cold water from the front cold water faucet (blue) and drain the hot water out completely by releasing the drain cap located on the back of the cooler right below the hot tank (round white plug, may require screwdriver to remove). Once drained, replace the plug.

Step 2. Use a water bottle or a clean bucket filled with cleaning solution and pump it through the system.

Step 3. After a few minutes, drain out the cleaning solution by repeating the procedure in Step 1 above. Then, rinse the cooler by pumping fresh water through the system a couple of times. When you have completed the rinse process, please make sure the drain cap is secure and tight.

Step 4. Clean the air filter located on the back of cooler close to the top. Use a screwdriver, open the box, and remove the filter. Clean it with cleaning solution and rinse. Squeeze it dry in a paper towel, and then place it back in the box.

## TROUBLE SHOOTING

**Hot water not available** Make sure the unit is plugged in and the hot water switch is on.  
**Water leaks** Bottle is cracked-replace it.

## CAUTION

- Hot water is **VERY** hot. **USE WITH CAUTION. Please do not let children play with it. Contact H2Cool if safety spigots are desired.**
- **When using it for the first time and during cleaning of the cooler, always make sure the hot water & cold water switches are in the off position.**
- **When cleaning the cooler make sure the power is off. Only turn on when you need to pump the water through the system.**

## THE H2COOL LIMITED WARRANTY

**What is covered:** Any defect in materials or workmanship when used with H2Cool Spring Water, and in accordance with this User Manual.

**Who gets the warranty:** This warranty is limited to the consumer who originally purchased/rents the product from H2Cool. This warranty is not transferable.

**Warranty Period:** One Year from the date of original purchase on the complete system, or as long as the cooler is rented from H2Cool.

**Geographic Scope:** This warranty applies only to H2Cool customers in the United States and Canada.

**What we will do:** If your H2Cool cooler is defective, we will repair it or, at our option, replace it at no charge to you. If we repair your H2Cool cooler, we may use new or reconditioned replacement parts. If we choose to replace your cooler, we may replace it with new or reconditioned one of the same or similar designs. As a matter of warranty policy, H2Cool will not refund the consumer's purchase price.